

DODD – Video Call Guidance for Nursing Services

Before DODD makes a final decision to approve or deny your nursing services, they may offer you an opportunity to participate in a video call. This video call is your last chance to provide updates and additional, relevant information or documentation not previously submitted.

Be sure to keep copies of all documents previously sent to the State for reference. This is what you will use to find the 'holes' you need to plug.

- **Prior to the call:**
 - Review and/or revise the 485 to lock down the procedures that can only be performed by a Nurse. Use the Nursing Task Assessment (NTA) to help identify those procedures. The Classification 'usually' indicates what can and cannot be done by a nurse:
 - Classification 1 = Nursing
 - Classification 2 = HPC and with/without Nurse Delegation
 - Compare the 485 to the Nurses notes to ensure what they have charted matches but more importantly, especially if intermittent, ensure they have included performing those tasks on the notes that were submitted. If not, this is something you will mention in your Skype call.
 - Identify intermittent issues which seem to occur only when a parent is present that would require assessment or judgement to treat or correct these as this information will not be contained in the nurses notes.
- **Think of all the worst day scenarios. This could include:**
 - Specific episodes & frequency, date & time of day they occur
 - Incompetence of an aide to perform a delegable task
 - Episodes not logged in nurses notes
 - Upcoming tests or procedures to diagnose or determine a treatment plan other than what is on the documentation submitted for review
 - Unreported tasks that require assessment/judgement
- **Refer to the 485** and be sure to hit any and all points that are on the 485 but not covered in the nursing notes (*It has been pointed out that the nursing notes are the number one thing they use to confirm the need for nursing services and in most case where nursing has been denied the Nurses notes did not support the need*).
- **Have an advocate on the call** who knows your child and can confirmed or add to your testament.
- **Understand what IS A DELEGABLE TASK** and AVOID mentioning those tasks when presenting why your child requires nursing.
- **Talk with your SSA** to determine if the County Board will support your efforts to keep your nursing...they will most likely be on the call.