

Supportive Technology

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Supportive technology

Technology that can support a person in accomplishing a task or provide care from a distance is known as supportive technology.

Supportive technology includes two services, Assistive Technology and Remote Support.

Supportive technology

Assistive technology can support someone who wants more independence, like using a device that can turn off a stove when they are not using it, or a cellphone application that provides step-by-step assistance with recipes.

Supportive technology

Remote Support, sometimes called remote monitoring.

The service offers a person with a developmental disability the support of a direct service provider even when the provider is not in their home with them using two-way communication in real time, just like Skype or FaceTime.

Why now

Workforce shortage in Ohio and across the country

Revenue losses for providers, especially on-site/on-call rates and reimbursement

Overtime costs have skyrocketed

Long term fiscal sustainability of the system as a whole

Where we are

History and growth of the service in Ohio

Pilot project with Ohio Association of County Boards and Ohio Provider Resource Association

County specific action plans

What does success for Ohio look like

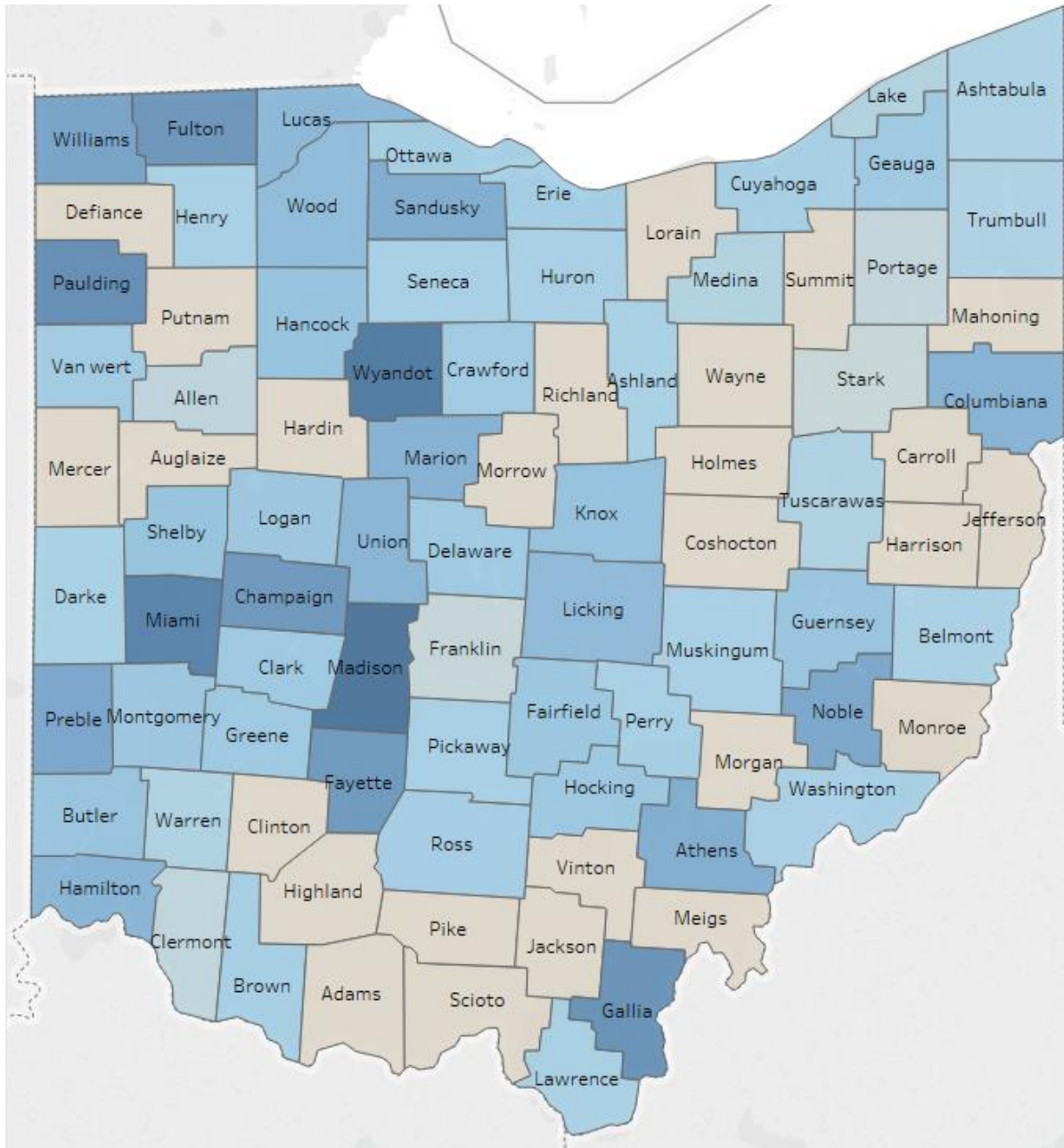
Who is using supportive tech

People who are "transition age"

People who need on-site/on-call staffing

People without waivers

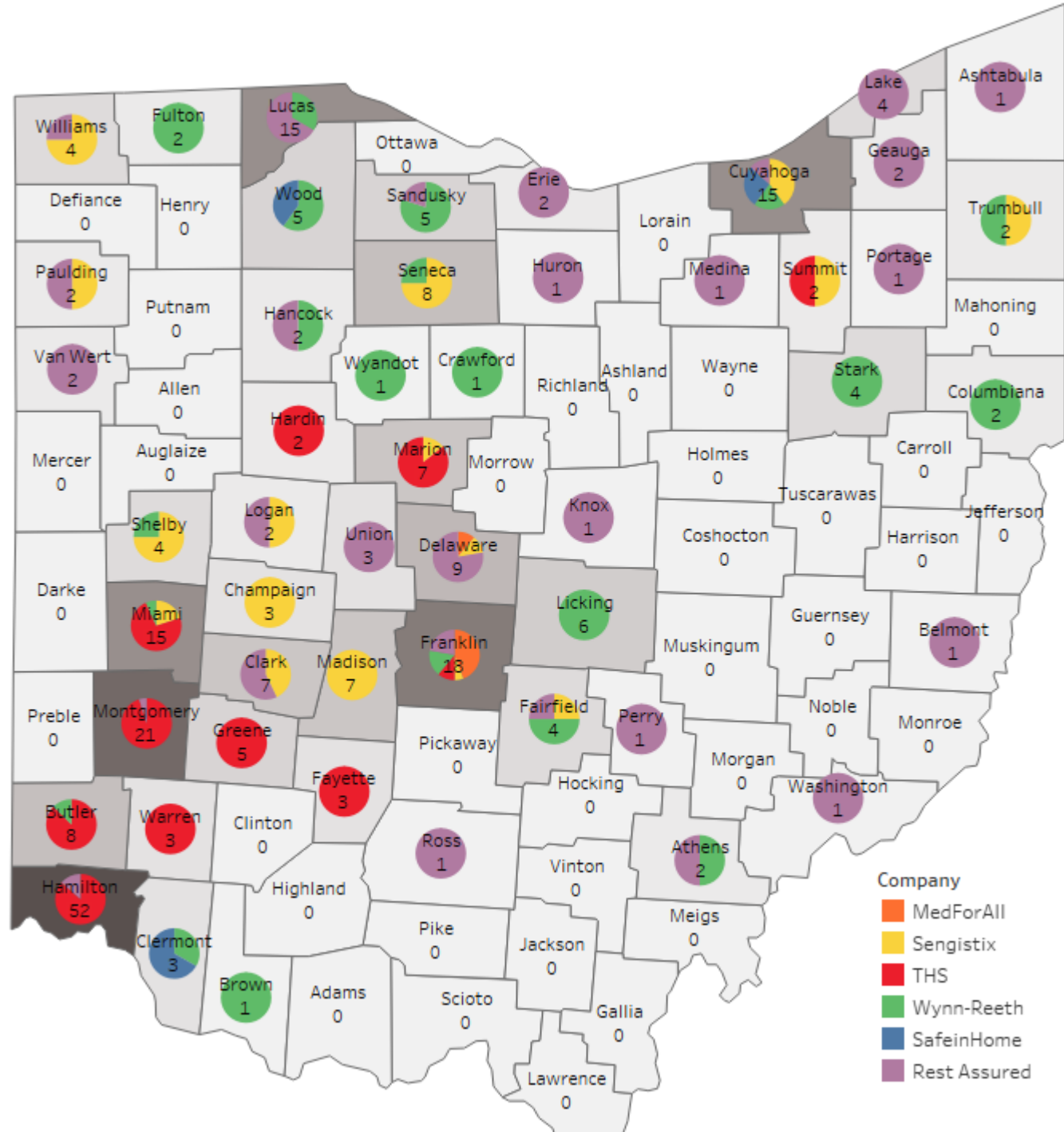
People seeking independence



Utilization of Remote Support

Darker the blue the higher percentage of Remote Support usage

No color = no use



Identifying Candidates

OSOC

After work/school

Just in case staff

Behavioral issues

Assistive technology rule

Plan to be in effect January 1, 2019

Makes assistive technology easier to access

Includes ongoing training and subscription access

Separates remote support equipment and remote support staffing into separate buckets for Level 1 waivers

Next steps

County or regional technology evangelist

Incorporate technology into the 5 year plan

Approach technology solutions with an open mind

Consult with vendors and use their expertise

Thank you!

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